IMPORTANCE

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

not
important
at all

extremely
important

PERFORMANCE

1	2	3	4	5	6	7	8	9	10

not able
to do it

able to do it
extremely
well

SATISFACTION

1	2	3	4	5	6	7	8	9	10

not satisfied
at all

extremely
satisfied